Commonwealth of Massachusetts

D.T.E. 03-63

Respondent: Susan M. Prosnitz

Title: General Counsel

REQUEST: Department of Telecommunications and Energy, Set #1.

DATED: June 25, 2003

ITEM: DTE-VZ/SETB 1-2 Refer to lines 9-13, identifying the costs from the Relay

Services and Disabilities Access Programs. Please provide a copy of the current contract that identifies the costs of the relay services program. In addition, provide any contracts defining the costs associated with the items listed on lines 11-13 (Outreach, Education and Administration; Quality Monitoring; and Specialized Customer Premise Equipment). Explain how the estimates in lines 9-13 were

derived.

REPLY: The SETB defers to Verizon for response because under

the funding mechanism established at DPU/DTE 91-68, Verizon administered the relay services program contract.

The oversight of this contract did not become the

responsibility of the SETB until passage of Chapter 239

of the Acts of 2002.

SETB# 2

Commonwealth of Massachusetts

D.T.E. 03-63

Respondent: Susan M. Prosnitz **Title:** General Counsel

REQUEST: Department of Telecommunications and Energy, Set #1.

DATED: June 25, 2003

ITEM: DTE-VZ/SETB 1-1 Refer to lines 1-5, identifying the annual costs of provisioning

E911. Please identify the Verizon tariff provisions that specify the tariff rates for the items on lines 2-5. In addition, provide the source of the current number of records in the E911 database and the Public Safety Answering Points. Please explain how Verizon or the SETB calculated the estimated numbers on lines

2-5.

REPLY: The estimate was provided by Verizon as the 911 service

provider to the Commonwealth. The SETB oversees provision of the service, pursuant to G.L. c. 6A, § 18B(b), but holds no actual ALI data at the agency or at the PSAP level. For further response, the SETB defers to the reply provided by Verizon.

SETB # 1

Commonwealth of Massachusetts

D.T.E. 03-63

Respondent: Susan M. Prosnitz

Title: General Counsel

REQUEST: Department of Telecommunications and Energy, Set #1.

DATED: June 25, 2003

ITEM: DTE-VZ/SETB 1-3 Refer to line 15, identifying how the deficit is to be recovered

from the surcharge. The proposal states that the deficit, along with \$381,000 per year for capital expenditures for the current E911 system that are not yet fully depreciated, are reduced by projected directory assistance revenues. Please explain what is

meant by "are not yet fully depreciated."

REPLY: Under DPU/DTE 91-68, Verizon is the fund administrator. The

SETB therefore defers to Verizon for explanation of any

depreciation calculations.

SETB # 3

Commonwealth of Massachusetts

D.T.E. 03-63

Respondent: Susan M. Prosnitz

Title: General Counsel

REQUEST: Department of Telecommunications and Energy, Set #1.

DATED: June 25, 2003

ITEM: DTE-VZ/SETB 1-4 Please provide an electronic copy of the most recent Annual

Tracking Report filed with the Department.

REPLY: The SETB does not file an Annual Tracking Report with the

Department. Under DPU/DTE 91-68, however, Verizon is

required to file such a report with the Department.

SETB # 4

Commonwealth of Massachusetts

D.T.E. 03-63

Respondent: Susan M. Prosnitz

Title: General Counsel

REQUEST: Department of Telecommunications and Energy, Set #1.

DATED: June 25, 2003

ITEM: DTE-VZ/SETB 1-5 Refer to line 15, identifying how the deficit is to be recovered

from the surcharge. Please provide a copy of the June 11, 2003 letter from Verizon to the Department identifying Verizon's recent back-billing of the E911 infrastructure charge contained in Verizon's tariff and interconnection agreements with competitive

local exchange carriers.

REPLY:

The SETB does not have any information responsive to the Department's request and defers to Verizon for further

response.

Commonwealth of Massachusetts

D.T.E. 03-63

Respondent: Susan M. Prosnitz

Title: General Counsel

REQUEST: Department of Telecommunications and Energy, Set #1.

DATED: June 25, 2003

ITEM: DTE-VZ/SETB 1-6 Refer to line 18, which represents an estimate for

uncollectible revenues. Does Verizon provide its

uncollectible revenues figure in any report filed with the Department or other government entity? If so, please provide a copy of the report identifying Verizon's 2002

uncollectible revenues.

REPLY: To the best of its knowledge, the SETB has not received any such

report/information identifying Verizon's uncollectible revenues for the 911 Fund. For further information regarding this request,

the SETB defers to Verizon.

SETB# 6

Commonwealth of Massachusetts

D.T.E. 03-63

Respondent: Susan M. Prosnitz

Title: General Counsel

REQUEST: Department of Telecommunications and Energy, Set #1.

DATED: June 25, 2003

ITEM: DTE-VZ-SETB 1-7 Reference the June 23, 2003 comments of AT&T

Communications of New England, Inc. at 5. Please provide a copy of the most recent E911 annual funding

report.

REPLY: The SETB is not aware of any E-911 funding report other than

the annual tracking report required under DPU/DTE 91-68.

SETB# 7